



REFUND POLICY

LUNCH ACTUALLY ACADEMY is a service provided by LUNCH ACTUALLY PTE LTD (“LA”).

Refund

All refunds on membership packages in LA are inclusive of a 3-day-cooling-down period.

3-Day-Cooling-Down Period

Within three (3) calendar days from the date of payment, if you wish to cease your Lunch Actually Academy membership, LA will return to you the membership fee less the administration fee of SGD 100.00 which is non-refundable.

One Session Trial

Within seven (7) calendar days after your trial coaching session, if you wish to cease your membership, LA will return to you the membership fee less the registration and processing fees, of SGD500.00, which is non-refundable. After seven (7) calendar days of your trial session, all membership fees paid to LA are NON-REFUNDABLE and NON-TRANSFERABLE.

IMPORTANT: One (1) trial coaching session is not inclusive in all packages. It is highly recommended for you to check and clarify all the packages inclusive of trial coaching sessions. Renewed packages do not include a trial session.

Online Purchases

For purchases made online, LA will return to you the membership fees less the administration fee of SGD 50.00 within three (3) calendar days from the date of payment, if you wish to cease your membership. This administration fee is NON-REFUNDABLE after three (3) calendar days from the date of payment.

Declaration

By signing up for membership with Lunch Actually Academy, and/or by purchasing any of the coaching programs online (at www.lunchactuallyacademy.com), indicates that you acknowledge with full consent and understanding the above-mentioned terms and conditions; and that you acknowledge that Lunch Actually Pte Ltd reserves all its rights.